Justin Stiffler

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KEY PROFICIENCIES

- Application, Software and Web Development
- Database design and administration
- RPG/RPGLE, CL, SQL, Java, C, golang, JavaScript, HTML and CSS
- Experience developing in Eclipse and JetBrains IDEs, Vim, and Emacs.
- Windows, IBMi, GNU/Linux, OSX Operating Systems
- MS Office Suite Proficiency (Word, Excel, Access, PowerPoint, Outlook)
- LANs and printer networks
- Customer Service Experience
- Product/Service Sales Experience

WORK HISTORY

2016 – Present   **WinCo Foods**
Computer Programmer

- Programming, developing, testing and maintenance of enterprise software applications and report generation programs.
- Design and maintain databases with emphasis on scalability and reusability.
- Develop applications for business-to-business data transfer using S/FTP, SOAP and other protocols.

2010 – 2016   **DIRECTV**
Customer Service Representative III

- Coached, provided assistance, and managed teams of 12 CSRs in resolving all DIRECTV related issues including billing, technical, equipment-related and programming issues.
- Handled requests from customers to speak with supervisors to resolve their issues.

2009   **United Way of Treasure Valley**
Loaned Executive

- Established, coordinated, and managed fundraising campaigns in the Boise area.
- Campaigns included Boise Cascade, Boise State University, FedEx, UPS freight, Best Buy, and others.

2004 – 2009   **Sturner & Klein**
Telephone Sales Representative

- Outbound sales calls to subscribers and members of products and services.
- Consistent top performing sales representative. "Top Ten" sales rep for 5 years.
- Coached and developed new and struggling sales representatives.

EDUCATION

B.S., Political Science, Boise State University, 2010
Senior Computer Science major, Boise State University, 3.3 GPA